

## Policies

1. Conformity Certification Services prime rule is to deliver its product certification services with competence, transparency, responsibility, confidentiality, customer focus and free from any conflict of interest;
2. An independent Impartiality Committee is established to preserve impartiality, review policies and audit results related to any conflict of interest;
3. To identify potential threats to impartiality, assess and safeguard impartiality from these threats;
4. The MD has full authority and responsibility to ensure effective implementation of management system and quality operation by providing and maintaining appropriate resources;
5. All personnel are committed to demonstrate impartiality, to understand and fulfill Conformity Certification Services Policies and Objectives; and
6. Periodic review of these Policies and Objectives.



Signed by:

**DR. SAMI ELEMARA**